

2022
ANNUAL REPORT



## OUR MISSION

To inspire our family with endless opportunities.

# **OUR VISION**

To be the premier provider, offering exceptional services and innovative programs that empower those we serve and those who serve them to experience the best that life has to offer.

# **OUR VALUES**

**Respect:** We recognize the value and dignity of every person. **Commitment:** We are accountable to the greater community. **Compassion:** We seek to understand and empathize with others.

**Service:** We strive to exceed expectations.

**Excellence:** We strive for the highest quality in all that we do.

**Integrity:** We are honest, responsible, and ethical.

**Innovation:** We aim to continuously improve our services and organization.



Dear Friends,

I am pleased to report that Springpoint remains steadfast in our commitment to deliver exceptional services and innovative programs that empower those we serve and those who serve them to experience the best that life has to offer. As we moved out from under the constraints of a world-wide pandemic, we are appreciative of the efforts of our employees and support of our residents and families.

During the past year, we completed strategic planning exercises for all eight of our Life Plan Communities. These plans will serve as the foundation of a multi-year process to ensure the sustainment of our mission and enable innovation and responsiveness to the changes in consumer preference and the needs of our workforce.

To support the execution of these plans, you may recall the Springpoint Experience, an organization-wide initiative of service and behavioral guidelines designed to take us from great to exceptional. Our focus throughout 2022 was on leadership and staff training regarding improving engagement and resident satisfaction.

We continue to put forth much effort in recruiting and retaining quality employees, an enormous challenge faced by everyone in the service industries. Our employee referral bonus program, in-person and virtual job fairs, and use of social media as a means to connect with prospective employees have yielded positive results. In late 2022, we began assisting refugees from Afghanistan and Ukraine with employment opportunities here at Springpoint through Interfaith-RISE (Refugee and Immigrant Services & Empowerment), a nonprofit organization based in Highland Park, N.J. Additionally, to support our employees during times of greatest need, we recently launched the Springpoint Strong Fund. Employees who are dealing with financial burdens caused by unforeseen hardships may apply for grants funded by the Springpoint Foundation.

I was proud to join over 2,400 CEOs across the world in signing the CEO Action for Diversity and Inclusion pledge. CEO Action is committed to advancing diversity and inclusion within the workplace. Springpoint is working with team members and residents to maintain and deepen a culture of inclusion and belonging. Studies have shown that these efforts make good business sense as a welcoming environment increases a company's customer base and has a positive impact on workforce recruitment and retention. The primary goal of these efforts is simple: to ensure that Springpoint's communities and workplaces are safe environments that respect the needs, perspectives, and potential of our team members and residents.

To say that the last few years were a challenge is truly an understatement. As we look ahead, we have difficult but necessary work to do to embody the mission, vision, and values of Springpoint. With the guidance and support of our Boards of Trustees and incredibly committed team members and volunteers, we look forward with great excitement to our shared future.

Be well,

Anthony A. Argondizza, President and CEO



# The Atrium at Navesink Harbor Received "Best In Wellness" Award

In December 2022, The Atrium at Navesink Harbor won the ICAA NuStep Beacon Award and is considered among the top 25 "Best in Wellness" senior living communities in North America for 2022. Designed to showcase organizations that embrace wellness as a foundational way of life, the ICAA NuStep Beacon Award recognizes outstanding commitment to creating relevant, meaningful opportunities and an empowering culture for all residents and staff. The award's focus on emotional, physical, intellectual, social, spiritual, vocational, and environmental health reflects Springpoint's LivWell program. LivWell Program Coordinator Yvette Cataneo noted, "The Atrium team is incredibly humbled to be a recipient of the NuStep Beacon Award. We consider ourselves lucky to have the honor of assisting our residents as they work towards achieving their daily wellness goals."



# New Interfaith Center for Spiritual Care Opened at The Oaks at Denville

In 2022, The Oaks at Denville hosted a grand opening of its new Interfaith Center for Spiritual Care, a multi-purpose, nondenominational space



welcoming residents of all faiths, backgrounds, and life circumstances. The project also included a library renovation and expansion with a new reading room adjacent to the Interfaith Center. Funds to support the construction of the Interfaith Center and library expansion were fully contributed by The Oaks at Denville residents and supported through the Springpoint Foundation's Spiritual Care Campaign launched in March 2020. The campaign also aims to create endowments for spiritual care programming and the chaplaincy position at The Oaks at Denville.

# **Vision Planning at The Moorings at Lewes**

Planning for the future is important to assure continued success of any senior living community. Last year, The Moorings as Lewes initiated a comprehensive planning process to envision how the community should evolve to meet changing market demands, benefit current residents, and continue to attract new residents. We partner with SFCS Architects – Philadelphia to guide us in this process. SFCS is a firm that specializes in senior living, education, and civic/public architecture with a mission of "enriching life by design." To kick off the project, a group of residents and prospects were invited to provide their ideas on what the vision for the community might be. Initial concepts include expanding

common areas, enhancing dining options, creating more outdoor living and recreation spaces, and adding apartments and cottages homes. With that input, the planners, architects, and financial teams are sorting through the ideas, evaluate the many possibilities and develop a plan. Once the team has developed their recommendations on how to move forward with the project, they will be scheduling presentations with residents to share those plans. It is anticipated that new construction and renovation of the existing commons building will begin later this year.

# **Expansion at The Oaks at Denville**

In June 2021, the Sisters of the Sorrowful Mother announced that they could no longer maintain and operate the Saint Francis Residential Community located adjacent to The Oaks at Denville. The Sisters reached out to Springpoint to assist them in closing the community and finding suitable housing for their residents. They believed that our long history of providing housing and services to older adults of all means, our presence in Denville, and our commitment to exceptional service and care made us the right choice.

After homes were found for all the residents, the Sisters transferred ownership of the 17-acre parcel to Springpoint, noting the shared missions and values of both organizations. At that time, we began the vision planning process to evaluate all options for the use of the property, including

consideration of the needs of our residents, Denville Township, and the surrounding Morris County area.

In October 2022, Springpoint contracted with KDA Architects, a New Jersey firm with expertise in vision planning, building design, and construction administration services in the highly specialized senior living and behavioral healthcare markets. KDA has been providing design services at The Oaks at Denville since 2016 and has been working with Springpoint on redevelopment projects for more than 20 years. Redevelopment plans include a thoughtfully designed state-of-the-art healthcare center offering assisted living and memory care services.

This past year, all structures of the former St. Francis community were removed to prepare the site for the new buildings. Plans for the site will treat the new buildings and site features as an extension of the existing Oaks at Denville campus while serving as a focal point for the community of Denville. We will maintain the park-like setting of the campus and preserve access to the historic cemetery located on an adjacent lot that the Sisters of the Sorrowful Mother still own. We anticipate construction will begin sometime in 2024, after the planning phase is completed.

# Monroe Village Gateway Project Update

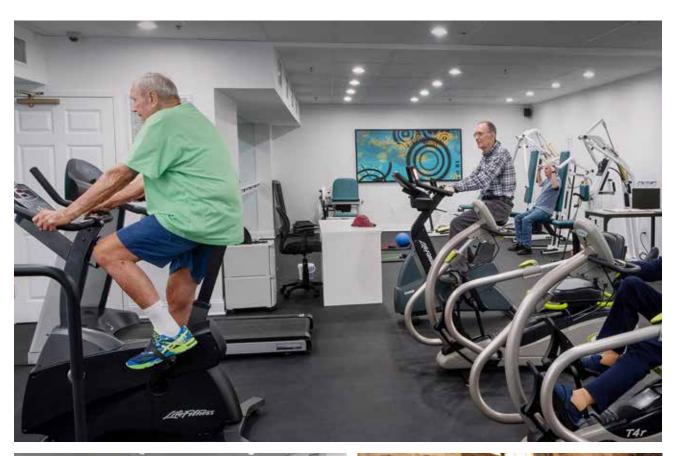
Donations to the Springpoint Foundation from Monroe Village residents made possible the



Monroe Village Gateway Project, a visually stunning enhancement of the community entryway. This landscape project included the installation of 14 Kentucky Coffeetrees and lush grasses. These trees were chosen not just for their beauty but because they are hardy, drought- and pollution-tolerant, and adaptable to a variety of soils. Standing at 20' tall, they will grow to a height of 60' to 75' and create a wide, graceful canopy. The community will have an official celebration of the new Gateway in the spring of 2023.

# LivWell Renovations at Winchester Gardens

Thanks to generous donations to the Springpoint Foundation from residents, staff, and vendors, the fitness center renovation at Winchester Gardens is complete. The new and expanded LivWell Center accommodates multiple machines, weights, and a ballet bar. Residents are thrilled with the renovations.







FOSTERING AN
EXCEPTIONAL
WORKPLACE
FOR ALL



Our Springpoint Diversity, Equity, and Inclusion (DEI) initiative supports a culture where an individual's unique qualities and life experiences are valued and celebrated. We are committed to providing a supportive workplace environment. In 2022, we formed employee and resident DEI committees and workgroups, including marketing and an employee advocate group.



The resident DEI committee members work collaboratively with LivWell staff and other community residents to strengthen the culture of diversity and inclusion. Employees and residents are identifying opportunities where Springpoint can substantially impact our DEI landscape. The discussions and collaborations from these groups will help guide our future DEI efforts. Our most recent initiatives include creating a floating holiday program enabling employees to choose what days to observe. To support gender inclusivity in the workplace and allow freedom of self-identify, we amended our email policy to include the option to add preferred pronouns to Springpoint email

signatures. We partnered with SAGECare, a national advocacy and services organization, to provide ongoing training and consulting on LGBTQ+ aging issues. Members of our Human Resources department and senior leadership team are using these resources to engage in complex conversations surrounding diversity and inclusion.



Springpoint was a proud sponsor of the 2022 NJ Conference on Diversity, Equity, and Inclusion. Held on September 30, 2022, at Mercer County Community College, this statewide program is designed to educate the business community on the importance of creating a diverse, equitable, and inclusive environment in the workplace and address real workplace concerns to drive a greater sense of belonging.

# **CEO Action for Diversity and Inclusion Pledge**

Springpoint President and CEO Anthony A. Argondizza joined more than 2,400 other CEOs worldwide and signed the CEO Action for Diversity and Inclusion pledge to

- cultivate environments that support open dialogue on complex and often difficult conversations around diversity, equity, and inclusion,
- implement and expand unconscious bias education and training,
- share best-known diversity, equity, and inclusion programs/initiatives as well as those that have been unsuccessful, and
- engage boards of directors when developing and evaluating diversity, equity, and inclusion strategies.























CEO Action is the largest CEO-driven business commitment to advancing diversity and inclusion within the workspace.

# SAGECare LGBTQ+ Aging Cultural Competency Credential

In 2022, Springpoint Life Plan Communities and Springpoint Choice earned the Platinum SAGECare LGBTQ+ Aging Cultural Competency Credential. Completing the SAGECare training ensures that these Springpoint communities comply with the New Jersey LGBTQI+ Senior Bill of Rights. This achievement reflects the commitment of each team member, administrator, and senior executive to the Springpoint DEI initiative. As part of the SAGECare training, team members received an overview of the various rights and protections extended to LGBTQ+ older adults. They also reviewed case studies and videos of real individuals, which gave them a better understanding of why some LGBTQ+ older adults may choose not to come out. The SAGECare certification provides team members access to local and national resources which

offer best practices for creating communities that welcome LGBTQ+ older adults, their loved ones, and their caregivers. Team members will use this knowledge to continue fostering an inclusive and welcoming environment for every member of the Springpoint family.

# **Springpoint Experience Update**

In 2022, Springpoint relaunched the Springpoint Experience, an organization-wide initiative initially begun in 2019 to develop exceptional service standards and behavioral guidelines. This multi-year, collaborative project, guided by the Disney Institute, is helping us deliver an outstanding employee and resident experience every day. For 2022, our focus was on resident satisfaction and engagement. A designated trainer at each community coordinated and implemented staff training, completing the hospitality training process by September 30, 2022. As part of the Springpoint Experience initiative, we created the Care & Recognition, Employee Communications, and Leadership Behaviors workgroups.





# **Care & Recognition Committee**

Responding to feedback from leadership and staff members, the Care & Recognition committee created several organization-wide recognition events and three new recognition programs: Going the Extra Mile (GEM) Rewards, Springpoint Spirit Award, and the Dream Team Traveling Trophy. GEM Rewards are on-the-spot gift cards given by managers and supervisors to any Springpoint team member that provides a service or deed that results in an exceptional experience for a resident, family member, or colleague. Spirit Awards are given out monthly in each community to reward team members who have been nominated by a Springpoint employee or resident. The Dream Team Traveling Trophy launched is awarded quarterly to any team or department that excels in their duties and services.

# Welcome to Our New Employee Communications Director

In 2022, we welcomed Roy Woods as Director of Communications. After conducting a comprehensive review of our internal communications, Woods developed and is implementing plans to improve overall employee communication, working closely with CEO Anthony Argondizza and the DEI and Care & Recognition committees. As part of this effort, Human Resources is updating the orientation

and onboarding programs for newly hired employees to increase engagement and improve employee satisfaction and retention.

# Springpoint Strong Fund Supports Employees in Need

The Springpoint Strong Fund, launched in mid-January 2023, supports our employees during times of greatest need. Springpoint team members who are dealing with financial burdens caused by unforeseen hardships may apply for grants funded by the Springpoint Foundation.



#### 2023 SPRINGPOINT BOARD OF TRUSTEES

Michelle Bennett, Executive Vice President, Newport Capital Group LLC

John Clarke, Executive Director, New Brunswick Housing and Redevelopment Authority

Edgar M. Coster, Chair of the Springpoint Board, Former Partner, Alliance of Fiduciary Consultants LLC

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Kristin McCarthy, Dr.P.H., Assistant Professor, Rider University

Yulia Murphy, Sr. Vice President of Healthcare Banking, KeyBank

Vincent A. Myers, Principal, DI Group Architecture

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Thomas Whelan, President, Whelan Asset Management

Anthony A. Argondizza, President & CEO, Springpoint Senior Living Inc.

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David Kostinas, David Kostinas & Associates

Lisa McCracken, Director, Senior Living Finance Research & Development, Ziegler Investment Banking

#### **OFFICERS**

Anthony A. Argondizza, President & CEO

Garrett T. Midgett III, Treasurer

Maureen E. Cafferty, Secretary

David L. Woodward, Assistant Secretary

# 2023 LIFE PLAN COMMUNITY (LPC) BOARD OF TRUSTEES

## **TRUSTEES**

Barbara Kreider, LPC Boards Chair

Patricia Schaeffer, Trustee

Anthony Argondizza, Springpoint President & CEO

David Woodward, Springpoint SVP / Chief Operating Officer

Garrett T. Midgett III, Springpoint SVP / Chief Financial Officer

Maureen E. Cafferty, Springpoint SVP / General Counsel

## RESIDENT TRUSTEES

Audrey Haimowitz, The Atrium at Navesink Harbor

Evan Quarton, Crestwood Manor

Thomas Reed, The Moorings at Lewes

David W. Gerridge, Meadow Lakes

Marie Eppinger, Monroe Village

Anthony Glockler, Stonebridge at Montgomery

Juli Towell, Winchester Gardens

Diane Birch, The Oaks at Denville

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John Clarke, Chairman of the Springpoint Foundation Board, Executive Director, New Brunswick Housing & Redevelopment Authority

Cindy Deevy, CEO, Yes We Do LLC

Timothy M. Ferges, Partner, McCarter & English LLP

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Glenn Mekles, SVP, Conner Strong & Buckelew

Bridget Murphy, Chief Growth Operator, Graham Pelton Consulting

Renee Veneziano, Senior Project Manager, PSE&G

## **EX-OFFICIO TRUSTEES**

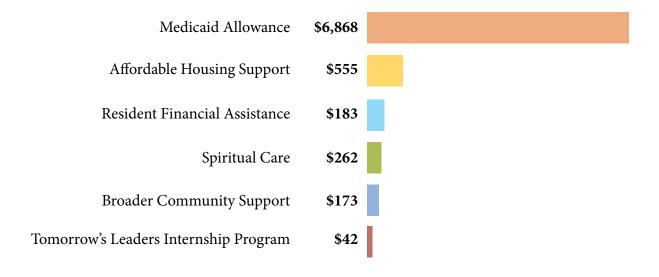
Anthony A. Argondizza, President & CEO Garrett T. Midgett III, Treasurer Maureen E. Cafferty, Secretary

Michael W. Oakes, Development Officer

David L. Woodward, Assistant Secretary

# FINANCIAL HIGHLIGHTS

Community Benefit SUPPORT (\$ in 000's) — \$8,083



# THE SPRINGPOINT FOUNDATION

For decades, the Springpoint Foundation has been making a positive difference in the lives of seniors and their families through our resident and community partnership programs. Charitable support of these programs comes through a variety of giving and sponsorship opportunities, special events, and gift planning programs.



The Foundation's resident and partnership programs include Resident Financial Assistance, Spiritual Care, Tomorrow's Leaders Internship, and Affordable Housing Support.

## **Resident Financial Assistance**

Through generous donations, the Resident Financial Assistance fund assists qualified Life Plan Community residents who, through no fault of their own, have outlived their resources. Contributions made to the Springpoint Foundation help assure that our Life Plan Community residents will always have a home in our communities.

# **Spiritual Care**

Our devoted community chaplains provide emotional and spiritual support according to our residents' needs and wishes. We celebrate various faith traditions, offer non-denominational programs throughout the year, and foster positive interactions between residents of different religious traditions and spiritual or humanistic beliefs. All are welcome and celebrated here.

# **Tomorrow's Leaders Internship**

The Tomorrow's Leaders Internship program offers valuable learning experiences and opportunities for students considering a career in senior living services. The interactions between interns and residents are mutually beneficial.

# **Affordable Housing Support**

We sponsor critical initiatives that aid residents living in Springpoint's 19 affordable housing communities. We provide emergency food pantries, literacy programs, emergency preparedness training, transportation services, and health and wellness services including Community Cares, Go Fresh! Get Healthy!, and LivWell programming.

# Help Us Help Others

We couldn't do what we do without the help of our Foundation donors, fundraisers, and volunteers who help older adults live their best lives.















Interested in supporting us and our mission? Please get in touch with Michael Oakes at (732) 430-3674 or moakes@springpointsl.org.

A significant percentage of Foundation contributions are received from generous Springpoint community residents. See how some of our residents help make a difference!















# Meet Fran Goldfarb

Fran moved to The Atrium in June 2017, two years before she retired from her career as a psychoanalyst in New York City. A woman of many talents, she studied sculpture in Paris before becoming a professional games player in her 20s. As a young woman, she

managed the storied Manhattan Chess Club (ranking in the top ten for women's players in the U.S. in the early 1970s). One day on her lunch break, she discovered backgammon at the Mayfair Club, a cardroom located in the same building; she soon became a brilliant backgammon player, playing professionally for the next 17 years. Wanting something more, she took her love of problem-solving into a different realm, returned to school, and became a psychoanalyst.

"It was a good life," Fran noted, "but, getting older, one can feel lost in all the noise of a big city. My mother moved to a CCRC years earlier and was thriving. I saw this as a good option for me. I visited The Atrium in 2017 and discovered it was a perfect fit, with its beautiful waterfront location, short train ride into NYC, and community of connections and generosity. Red Bank's store owners, theaters, companies, and city all seem to share a larger purpose in helping others where needed. The Atrium greatly contributes to this town and its people; I wanted to be part of that."

Fran continued working, commuting from The Atrium to NYC until 2019, when she retired. Shortly after, she started the community's TED talks and, pre-pandemic, served on the Riverview Hospital Patient Advisory Committee as a liaison for Atrium patients. These days, she enjoys being part of the community's Diversity, Equity, and Inclusion (DEI) committee and, of course, playing games and shooting pool. She's also a big promoter of the staff holiday fund, believing that Atrium employees deserve all the support the residents can give.

Turning reflective, Fran said, "Recently, I had a health scare and major surgery, which made me more aware of planning for the future. I spent a month in the health center here and have never been so well cared for. I gladly support the Foundation; it's a real comfort to me to know that this wonderful community I have found will continue to thrive and I can be a small part of that." Thank you, Fran!



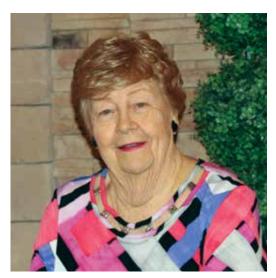












# Meet Joyce Bolle

Joyce is enjoying her eighth year as a Crestwood Manor resident. Her first introduction to the community was as a companion for her longtime friend, Dot Paulsen, who was visiting the community to determine if she wanted to move to Crestwood. As luck would have it, the community was the perfect fit for both friends, and they each moved in within a few months

of each other. Because they like to cook, they prepare and enjoy dinner together most evenings.

Throughout her time as a resident, Joyce has taken full advantage of the many activities and entertainment options available. Although she drives her car, she's happy to board the community bus on trips to local shops and restaurants. About three years ago, Joyce found her niche—managing ManorMart, Crestwood's onsite thrift store. What started as a way to volunteer her time has become much more. Thanks to her discerning eye and knack for making the shop visually appealing, ManorMart is a great success, popular among residents and staff alike.

Joyce explained the process: "I host a receiving day on the fourth Tuesday of every month for residents with something to donate. I accept everything, and with the help of another volunteer, we start sorting. Anything that won't sell, we set aside to donate. We have a dedicated space to store furniture and other smaller treasures."

ManorMart is open on the first and third Fridays of the month from 10 a.m. to 12:30 p.m. and is staffed by Joyce and five volunteers. Of course, there's always something to be done behind the scenes. "I work there almost every day, getting items ready for sale, setting up displays, decorating for different holidays and seasons, etc. It gives me a reason to get up and move, and I enjoy it. It makes me happy when people stop in and comment that it's like going to a cute boutique shop."

Joyce, a firm supporter of the Springpoint Foundation, is pleased that ManorMart is doing so well. "We raise over \$10,000 annually, and all funds support the Crestwood Resident Association. We've purchased items such as towel warmers and clocks for the healthcare center, a ping pong table, and pickleball supplies—little extras that bring smiles. Being able to contribute to the community I love in this way is deeply satisfying." Thank you, Joyce!















# Meet Eileen Kendall

Eileen and her husband, Bob, had close friends who lived at Meadow Lakes, and they visited them often. When a bad snowstorm in 2007 prevented the Kendalls from leaving their home, they decided it was the right time to make their own move to the community.

"Everything about Meadow Lakes—the people, the lifestyle, and the services—was very attractive to us," Eileen said. "We met with the sales director and chose an apartment on the second floor. When my husband became ill, we moved to the lower level, and that's where I've been ever since." Sadly, Bob passed away in 2016.

In 2013, Eileen assumed the helm of the Meadow Lakes thrift shop, following in the very able footsteps of her predecessors. "We had wonderful people at the thrift shop who knew what they were doing," she said. "Right now, among our great volunteers, we have a bookkeeper, baggers, and those who help out during special sales." After suffering a bad fall in late 2022, Eileen continues to clean, research, and price the donated items. Hoping to increase their ranks, she said, "We'd like more volunteers, including more men."

Eileen strongly supports the Springpoint Foundation's Resident Assistance Fund (RAF). Calling it an extremely worthwhile cause, she said, "People who live here for many years may run out of money. To know that we'll always have our home is such a comfort. Everything we sell at the shop has been donated and so everything we make is pure profit. All the monies raised go directly back to the community. I believe everyone should support this fund."

And all the hard work pays off. Springpoint Foundation Senior Director of Development Susan Cino reported that during Eileen's tenure, from 2013 through October 24, 2022, the thrift shop donated \$246,328.53 to the Meadow Lakes RAF, quite an impressive amount. "Eileen is the driving force behind the thrift shop," said Susan, "and all the volunteers work hard. Eileen is known for many good things, including my favorite sentiment of hers: 'If it isn't fun, it isn't done." Thank you, Eileen!















# Meet Esther Raiss

Esther, a 20-year resident, grew up in rural Farmingdale, N.J. "When I married Sanford, I was the farmer's daughter marrying the traveling salesman," she said. Esther and Sanford lived in Queens, N.Y., where Esther began a 50-year career as a bookkeeper. Looking to belong to a vibrant community, the couple moved to Monroe Village in 2003.

"To deal well with others, you must be interested in life. If you have a base of understanding what's happening in other people's lives, you can interrelate, and that's tremendously important," noted Esther.

Over the years, Esther has participated in numerous committees and groups ranging from decorating to needlework to staffing the library. She was treasurer of the community board for ten years, president for two years, and served as a Springpoint trustee for three years. After Sanford passed away in April of 2017, Esther, who is irrepressible, continued to put her bookkeeper skills to work as a member of the Monroe Village finance committee. A regular at the fitness center, she's logging miles as she pedals her bike to China. "Function is very important; if you don't use things, you lose things. That's an avocation."

Esther is a longtime supporter of the Spiritual Care program; she attends the weekly Friday candle-lighting service, helps with memorial collections at the high holy days, and is pleased that Chaplain Jenny Urbanski and a student rabbi serve the community. "I've always felt it was important to feed the mind and the soul. We're very fortunate to be here, and we have to stop every once in a while and count our blessings."

Esther has contributed to the Springpoint Foundation since she and Sanford first moved in and they learned that the Foundation was offering annuities which they took advantage of. "Any amount you give is a donation, and you get a tax incentive. It benefits me, and it benefits them—it works both ways. I truly feel that the Foundation does wonderful things to assist people quietly without obvious fanfare. The Foundation does a lovely job and helps a great many people—it's very well worth supporting." Thank you, Esther!



# THE MOORINGS AT LEWES A SPRINGPOINT COMMUNITY











# Meet Donald Smith

Don and his late wife, Carol, moved to the Lewes area in the early 1990s. Before retiring, Don spent 40 years in the process control instrumentation field and Carol worked as an executive secretary. Wanting a community that offered a continuum of care, they moved to The Moorings at the end of November 2019, and sadly, Carol passed away a few weeks later.

"I had the option to leave the community and receive a full refund, but I decided to stay, and it was one of my smartest decisions. When you're involved with a community like The Moorings, many people have gone through the same circumstances and loss of a spouse. There's a camaraderie, and it really does become your second family."

Since settling in, Don has had a tremendous impact on the community. Heavily involved with The Moorings Resident Association, he was asked to fill the remaining term of vice president, and he accepted. During his vice presidency, he co-chaired the Resident Life committee and worked closely with Director of Resident Services Lauri Weeks. In January 2023, he assumed the role of president, a two-year position. Don is also a community ambassador, helping Director of Sales and Marketing Karen Kerstetter by attending events, chaperoning prospective residents, and answering questions.

"Lauri and Karen are great assets to Springpoint, as is Executive Director Annette Moore, who did a fantastic job keeping us safe during the pandemic. This feeling of living in a supportive community has carried through—the relationships we develop with our fellow residents are very strong." As a strong supporter of the Springpoint Foundation, Don is involved with fundraising events that benefit residents in need, such as the "Lights of Love," a holiday tribute event sponsored by the Foundation with all donations going toward the Residents' Reserve Fund.

"One of the main reasons we chose The Moorings was the Resident Financial Assistance Program. Many residents are financially careful and sensitive to the possibility of running out of money. It's a tremendous comfort knowing that we will always have a home here." Thank you, Don!















# Meet Robert Beaven

Bob moved to The Oaks in 2012, and at 105 years old, is their oldest resident. A bright gentleman, he is known for his kindness and vitality. He enjoyed a successful sales career, beginning in his home state of Rhode Island and ending as head of sales for Essex Chemical in Clifton, N.J. A twice-married widower, father, and grandfather of 11, Bob was a natural salesman and avid golfer.

Discussing his life at The Oaks, Bob said, "I moved into a Springpoint community and I had the best years of my life." About six months after Bob arrived, Peggy Fahy moved in, and they had an instant connection. Sadly, Peggy passed away in May of 2022. "Peggy was the nicest lady I've ever known. I was her companion for eight years, and I've never had as much joy in my life. Our life together was absolutely wonderful. I loved her very much. We were the symbol of how happy a place this can be. You come here at a point in your life when you've lost a lot and then you find friends that make life work living. Peggy made my life the happiest I've ever been!" Bob continues to enjoy close relationships with Peggy's two children. "They come and visit, we share meals, and they're marvelous to me," he said. His beautiful memories of Peggy are evident in his artwork and framed pictures. He is also a talented woodworker who enjoys practicing his craft in The Oaks' woodshop.

A longtime supporter of the Springpoint Foundation, Bob recently contributed to the interfaith chapel and library. "The project was so worthwhile. It's a big win for the entire community. Peggy had bought a peace art that's in the chapel, and I bought a chair dedicated to her. There's a definite feeling of love here. As for the library, I go every day to read the newspaper; it's so comfortable." Summing up how he feels about The Oaks, Bob, who enjoys dining regularly with two pals, said, "Everybody cares about each other. We're one big family—compassionate, friendly, caring, and warm." Thank you, Bob!















# Meet Anthony and Beverly Glockler

Tony and Bev moved to Stonebridge in March 2016 after residing in Montgomery Township for almost 51 years. Tony was born in Beirut, Lebanon, to an English father and an American mother, both Presbyterian missionaries. Bev hails from eastern Long

Island, New York. The couple met while students at Colby College in Waterville, Maine. After graduation, they married and lived in New York City, where Bev was a systems engineer for IBM and Tony worked in computer programming for US Life. When Tony accepted an Information Technology position with ETS, they moved to the area where Bev continued working for IBM in the computer programming group at Princeton University. They have two daughters and four grandchildren.

In addition to working and raising their family, the couple volunteered with Montgomery Emergency Medical Squad. Bev, a state-certified volunteer EMT for 30 years, has served as the squad's longtime treasurer, crew chief, and mentor. Tony became a volunteer ambulance driver when he retired in 2001.

In January 2022, Tony accepted a volunteer position as the Springpoint trustee for Stonebridge, attending five annual meetings with Springpoint's executive team. "It gives me a broader view of Springpoint and all it does. While this is a business, it's operated for the betterment of the residents, not for the profit of the stockholders. The interests of the residents and Springpoint management are largely the same. We want a nice place to live that takes good care of and feeds us well, etc., and Springpoint has the exact same objective. There are no conflicting motives here." Before this, Tony ran Stonebridge's employee appreciation fund. "It takes all of us together to make life here fun. It's incumbent on the residents to show the staff our appreciation once a year."

Bev volunteers around the community and chairs the eight-member Stonebridge Welcoming Committee. "We spend time with new residents. It's such a pleasant place, and I like to be helpful." The couple started the hiking group and participate in the memoir group. They enjoy music, traveling, and attending events at McCarter Theater and Princeton Symphony. Great Foundation contributors, the Glocklers support affordable housing initiatives and the spiritual care program. Thank you, Tony and Bev!















# Meet Pam Warntz and Gail Slater

Pam and Gail, accomplished musicians and soulmates, moved to Winchester Gardens in July 2021. The couple met while students at Westminster Choir College (WCC) in Princeton (before it became part of Rider University) and recently celebrated their 48th anniversary. Gail grew up in Woodbury and Pam in Princeton. Gail earned a bachelor of music and, after graduation, continued graduate studies in choral conducting. She taught the artistically talented program

at a New Jersey high school, eventually leaving for a job in healthcare. She continued to work as the Minister of Music at several churches. Pam, who earned a bachelor of music in Church Music and Music Education at WCC and a master of music from Temple University, joined the artist faculty in piano at the WCC conservatory, became assistant director, taught music specializing in Orff/Kodaly/Choral music, was Minister of Music at several churches, and later became Supervising Senior Editor at McGraw-Hill in Manhattan.

Reflecting on their retirement community choice, Gail said, "We started considering communities in our 60s. We researched Springpoint and found they had a long history of successfully administering senior communities and Life Care Plans." Agreeing, Pam said, "When we saw that Winchester Gardens was located in Maplewood, we visited and loved it. We moved in before we turned 70."

They currently lead the monthly Protestant service, arranging dates with ministers, selecting hymns, and playing and singing. When a resident asked them to create a choir, they founded the Winchester Singers last fall, a resident-based choral group singing in four-part harmony. Their first performance was a success, and they look forward to many more. Pam and Gail enjoy this rewarding experience, describing the choir as talented, incredibly capable, enthusiastic, and nice.

Fostering a sense of belonging to the Winchester Gardens community and the Springpoint family is vital to them. They're part of a small group of other residents and Springpoint Foundation members working to identify projects their community would want to support. "We specifically chose to live in a Springpoint community; it's our home." Strong proponents of the Springpoint Foundation, they contribute to the residents association in support of the staff, the scholarship fund, and the fitness center. Thank you, Pam and Gail!



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For more information or to reserve your foursome, call Michael Oakes at 732-430-3674 or email moakes@springpointsl.org.

All proceeds will benefit the Springpoint Foundation programs. Thank you for your continued support.



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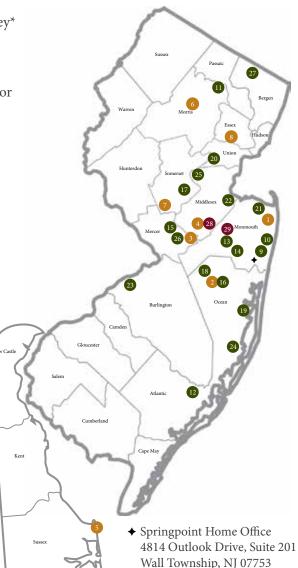
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